

Key Reciprocity Questions and Answers

Do you have questions about the new Key Reciprocity agreement? Here is an overview of the agreement.

Q. What areas will my key work in?

A. As a member of the Oakland/Berkeley Association of REALTORS® your key will automatically work in the following areas:

- Alameda County
- Contra Costa County
- Monterey County
- San Benito County
- Santa Clara County
- Santa Cruz County
- San Mateo County
- San Francisco County

Q. Does the new Key agreement mean that if I belong to OBAR and also MetroList® or BAREIS, I can now give up that membership and still be able to access properties in that area?

A. You no longer have to subscribe to the MetroList® or BAREIS MLS to have Key access. You can co-op your Bay East key with one of the organizations (there may be a key fee). For information about the MetroList® and BAREIS Instructions and service locations, please see the attached document at the bottom of the page.

Q. What area does MetroList® cover?

A. El Dorado County, *Merced County, Placer County, Sacramento County, *San Joaquin County, *Stanislaus County, and Yolo County (PLEASE NOTE: those counties indicating an * are covered by two different MLSs (MetroList® and MLSListings) so key may not always work automatically)

Q. What area does BAREIS cover?

A. Marin County, Mendocino County, Napa County, Solano County and Sonoma County.

Q. How do I access lockboxes on properties in San Joaquin County?

A. You would join MetroList® as a Reciprocating Key Member. Bring your lockbox key, Reciprocal Key Application, KeyBox System Use and Sublease Agreement, and Drivers' License or a valid photo ID to one of their service centers. For information about the MetroList® Instructions and service locations, please see the attached document at the bottom of the page.

Q. How do I access lockboxes on properties in Solano County?

A. You would join BAREIS as a Reciprocating Key Member. Bring your lockbox key to one of their service centers with a letter of good standing (LOGS) from OBAR (contact OBAR staff to obtain a LOGS). Please call BAREIS in advance to confirm times their co-op service is available for walk-in traffic.

Q. How often do I need to update my key?

A. Your OBAR issued key (Display Key) must be updated once a week on your designated day. Your eKey updates automatically.

Q. How do I find my designated update day?

A. Once your key has been updated press enter. The screen will say: "Key Updated until dd/mm/yy". Your update night is the night before the date displayed on the screen. For example; if the key says: "Updated Until 10/7/14" (Tuesday), you need to put your key in the cradle to update every Monday night.

Q. If I co-op my key with MetroList® or BAREIS, how often do I need to update it?

A. MetroList® and BAREIS require their keys to be updated daily. To access properties in their areas, you will need to update your key the day you plan to show properties.

Q. Will the supra lockbox work in all areas that have the agreement?

A. No, the lockboxes can only be programmed with one MLS Code. If you have a listing in MetroList®/ BAREIS, you may bring your OBAR lockbox into the office, have it deprogrammed with our code, take it to MetroList® and have it programmed with their code. The iBoxBT will work in BAREIS' territory, the iBox original is no longer supported.

For Co-op key fees and specific procedures, call BAREIS / MetroList MLS directly.

BAREIS MLS
Monday - Friday
9:00am - 4:30pm
707-575-8000 or 800-776-5252

MetroList Services Inc.
Monday - Friday
7:30am - 4:30pm
916-922-2234